- Your Europe Advice Annual Trends 2019

28,034 enquiries handled by ECAS' legal experts on EU rights



These enquiries provide an insight into the problems experienced by EU citizens and businesses regarding their personal EU rights, including freedom of movement



46% increase of enquiries, compared to 2018



Topics of the enquiries received (%)



Social security: health care, sickness or maternity

Entry: travel documents for EU nationals



Topics in the "other" category include:

Family rights & issues, other than residence (4%); goods, other than motor vehicles (3%); other fundamental EU rights (1%); judicial rights (1%); financial services (1%)

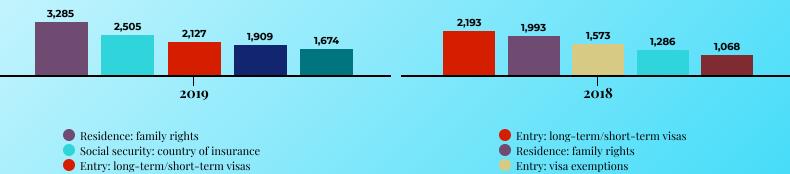


After being surpassed for the first time in the history of the service by "entry procedures" in 2018, this year the topic of "social security" is back on top

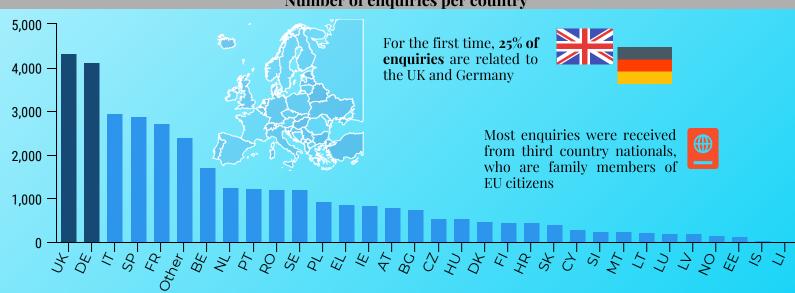
Social security: country of insurance

Entry: other

Top 5 Sub-Topics of Concern (Number of Enquiries) 2019 vs 2018



Number of enquiries per country



Your Europe Advice (YEA) is an EU advice service on personal EU rights of citizens and businesses which ECAS manages under contract with and on behalf of the European Commission. A team of 59 legal experts, who are familiar with both EU law and national law in all EU countries, provide free and personalised advice within a week and in the language of your choice. They clarify the European law that applies in your case, and explain how you can exercise your EU rights. More information is available at: http://ecas.org/services/your-europe-advice-yea/